# 8.8 Check after Installation and Test Operation

#### 1. Check after Installation

Check according to the following requirement after finishing installation.

No.	Items to be checked	Possible malfunction				
1	Has the unit been	The unit may drop, shake or				
ı	installed firmly?	emit noise.				
2	Have you done the	It may cause insufficient cooling				
	refrigerant leakage test?	(heating) capacity.				
3	Is heat insulation of	It may cause condensation and				
3	pipeline sufficient?	water dripping.				
4	Is water drained well?	It may cause condensation and				
	is water drained weir:	water dripping.				
	Is the voltage of power					
5	supply according to the	It may cause malfunction or				
	voltage marked on the	damage the parts.				
	nameplate?					
	Is electric wiring and	It may cause malfunction or damage the parts.				
6	pipeline installed					
	correctly?	damage the parts.				
7	Is the unit grounded	It may cause electric leakage.				
<u>'</u>	securely?	-				
8	Does the power cord	It may cause malfunction or				
	follow the specification?	damage the parts.				
9	Is there any obstruction	It may cause insufficient cooling				
	in air inlet and air outlet?	(heating) capacity				
	The dust and					
10	sundries caused	It may cause malfunction or				
	during installation are	damaging the parts.				
	removed?					
	The gas valve and liquid	It may cause insufficient cooling				
11	valve of connection pipe	(heating) capacity.				
	are open completely?					
	Is the inlet and outlet	It may cause insufficient				
12	of piping hole been	cooling(heating) capacity or				
	covered?	waster eletricity.				

#### 2. Test Operation

- (1) Preparation of test operation
- The client approves the air conditioner installation.
- Specify the important notes for air conditioner to the client.
- (2) Method of test operation
- Put through the power, press ON/OFF button on the remote controller to start operation.
- Press MODE button to select AUTO, COOL, DRY, FAN and HEAT to check whether the operation is normal or not.
- $\bullet$  If the ambient temperature is lower than 16  $^{\circ}\mathrm{C}$  , the air conditioner cant start cooling.

### 9. Maintenance

### 9.1 Error Code List

		Disp	olay Metho	d of Indoo	r Unit	Display Method of Outdoor Unit				
No.	Malfunction Name	Duui	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)  Operation Cool Heating			Indicator has 3 kinds of display status and during blinking, ON 0.5s and OFF 0.5s  Yellow Red Green			A/C status	Possible Causes
			Indicator	Indicator	Indicator	Indicator	Indicator	Indicator		
1	High pressure protection of system	E1	OFF 3s and blink once						During cooling and drying operation, except indoor fan operates, all loads stop operation.  During heating operation, the complete unit stops.	Possible reasons:  1. Refrigerant was superabundant;  2. Poor heat exchange (including filth blockage of heat exchanger and bad radiating environment);  Ambient temperature is too high.
2	Antifreezing protection	E2	OFF 3S and blink twice			OFF 3S and blink 3 times			During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates.	Poor air-return in indoor unit;     Fan speed is abnormal;     Evaporator is dirty.
3	System block or refrigerant leakage	E3	OFF 3S and blink 3 times				OFF 3S and blink 9 times		The Dual-8 Code Display will show E3 until the low pressure switch stop operation.	1.Low-pressure protection     2.Low-pressure protection of     system     3.Low-pressure protection of     compressor
4	High discharge temperature protection of compressor	E4	OFF 3S and blink 4 times			OFF 3S and blink 7 times			During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.	Please refer to the malfunction analysis (discharge protection, overload).
5	Overcurrent protection	E5	OFF 3S and blink 5 times			OFF 3S and blink 5 times			During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.	Supply voltage is unstable;     Supply voltage is too low and load is too high;     Evaporator is dirty.
6	Communi- cation Malfunction	E6	OFF 3S and blink 6 times					OFF	During cooling operation, compressor stops while indoor fan motor operates. During heating operation, the complete unit stops.	Refer to the corresponding malfunction analysis.
7	High temperature resistant protection	E8	OFF 3S and blink 8 times			OFF 3S and blink 6 times			During cooling operation: compressor will stop while indoor fan will operate. During heating operation, the complete unit stops.	Refer to the malfunction analysis (overload, high temperature resistant).
8	EEPROM malfunction	EE				OFF 3S and blink 11 times			During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
9	Limit/ decrease frequency due to high temperature of module	EU		OFF 3S and blink 6 times	OFF 3S and blink 6 times				All loads operate normally, while operation frequency for compressor is decreased	Discharging after the complete unit is de-energized for 20mins, check whether the thermal grease on IPM Module of outdoor control panel AP1 is sufficient and whether the radiator is inserted tightly. If its no use, please replace control panel AP1.
10	Malfunction protection of jumper cap	C5	OFF 3S and blink 15 times						Wireless remote receiver and button are effective, but can not dispose the related command	No jumper cap insert on mainboard.     Incorrect insert of jumper cap.     Jumper cap damaged.     Abnormal detecting circuit of mainboard.

	Malfunction Name	Dis	Display Method of Indoor Unit				Method of Unit	Outdoor		
No.		Dual-8	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)		Indicator has 3 kinds of display status and during blinking, ON 0.5s and OFF 0.5s  Yellow Red Green			A/C status	Possible Causes	
			Indicator	1	Indicator		Indicator			
11	Gathering refrigerant	F0	OFF 3S and blink 1 times	OFF 3S and blink 1 times					When the outdoor unit receive signal of Gathering refrigerant ,the system will be forced to run under cooling mode for gathering refrigerant	Nominal cooling mode
12	Indoor ambient temperature sensor is open/short circuited	F1		OFF 3S and blink once					During cooling and drying operation, indoor unit operates while other loads will stop; during heating operation, the complete unit will stop operation.	Loosening or bad contact of indoor ambient temp. sensor and mainboard terminal.     Components in mainboard fell down leads short circuit.     Indoor ambient temp. sensor damaged.(check with sensor resistance value chart)     Mainboard damaged.
13	Indoor evaporator temperature sensor is open/short circuited	F2		OFF 3S and blink twice					AC stops operation once reaches the setting temperature. Cooling, drying: internal fan motor stops operation while other loads stop operation; heating: AC stop operation	1. Loosening or bad contact of Indoor evaporator temp. sensor and mainboard terminal. 2. Components on the mainboard fall down leads short circuit. 3. Indoor evaporator temp. sensor damaged.(check temp. sensor value chart for testing) 4. Mainboard damaged.
14	Outdoor ambient temperature sensor is open/short circuited	F3		OFF 3S and blink 3 times			OFF 3S and blink 6 times		During cooling and drying operating, compressor stops while indoor fan operates; During heating operation, the complete unit will stop operation	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)
15	Outdoor condenser temperature sensor is open/short circuited	F4		OFF 3S and blink 4 times			OFF 3S and blink 5 times		During cooling and drying operation, compressor stops while indoor fan will operate; During heating operation, the complete unit will stop operation.	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)
16	Outdoor discharge temperature sensor is open/short circuited	F5		OFF 3S and blink 5 times			OFF 3S and blink 7 times		During cooling and drying operation, compressor will sop after operating for about 3 mins, while indoor fan will operate; During heating operation, the complete unit will stop after operating for about 3 mins.	1.Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)     2.The head of temperature sensor hasnt been inserted into the copper tube
17	Limit/ decrease frequency due to overload	F6		OFF 3S and blink for 6 times			OFF 3S and blink 3 times		All loads operate normally, while operation frequency for compressor is decreased	Refer to the malfunction analysis (overload, high temperature resistant)
18	Decrease frequency due to overcurrent	F8		OFF 3S and blink 8 times			OFF 3S and blink once		All loads operate normally, while operation frequency for compressor is decreased	The input supply voltage is too low; System pressure is too high and overload

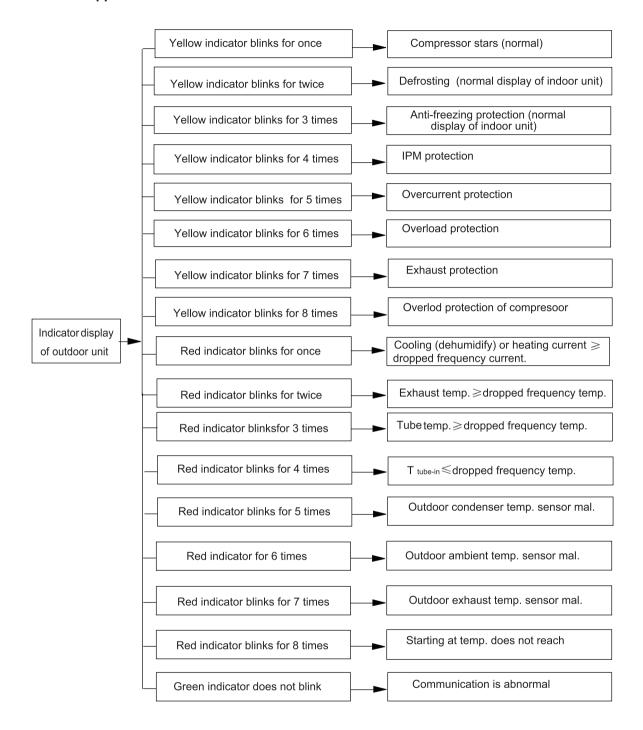
		Disp	olay Method	d of Indoo	r Unit	Display Method of Outdoor Unit				
No.	Malfunction Name	Dual-8	play  Operation Cool Heating			Indicator has 3 kinds of display status and during blinking, ON 0.5s and OFF 0.5s  Yellow Red Green			A/C status	Possible Causes
19	Decrease frequency due to high air discharge	F9	Indicator	OFF 3S and blink 9 times	indicator	mulcator	OFF 3S and blink twice	Indicator	All loads operate normally, while operation frequency for compressor is decreased	Overload or temperature is too high; Refrigerant is insufficient; Malfunction of electric expansion valve (EKV)
20	Limit/ decrease frequency due to antifreezing	FH		OFF 3S and blink 2 times	OFF 3S and blink 2 times		OFF 3S and blink 4 times		All loads operate normally, while operation frequency for compressor is decreased	Poor air-return in indoor unit or fan speed is too low
21	Voltage for DC bus-bar is too high	РН		OFF 3S and blink 11 times		OFF 3S and blink 13 times			During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Measure the voltage of position L and N on wiring board (XT), if the voltage is higher than 265VAC, turn on the unit after the supply voltage is increased to the normal range.     If the AC input is normal, measure the voltage of electrolytic capacitor C on control panel (AP1), if its normal, theres malfunction for the circuit, please replace the control panel (AP1)
22	Voltage of DC bus-bar is too low	PL			OFF 3S and blink 21 times	OFF 3S and blink 12 times			During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	1. Measure the voltage of position L and N on wiring board (XT), if the voltage is higher than 150VAC, turn on the unit after the supply voltage is increased to the normal range.  2. If the AC input is normal, measure the voltage of electrolytic capacitor C on control panel (AP1), if its normal, theres malfunction for the circuit, please replace the control panel (AP1)
23	Compressor Min frequence in test state	P0								Showing during min. cooling or min. heating test
24	Compressor rated frequence in test state	P1								Showing during nominal cooling or nominal heating test
25	Compressor maximum frequence in test state	P2								Showing during max. cooling or max. heating test

			play Metho	d of Indoo	r Unit	Display I	Method of Unit	Outdoor		
No.	Malfunction Name	Dual-8 Code Display	0.5s)  Operation Cool Heating			Indicator has 3 kinds of display status and during blinking, ON 0.5s and OFF 0.5s  Yellow Red Green			A/C status	Possible Causes
26	Compressor intermediate frequence in test state	P3	Indicator	Indicator	Indicator	Indicator	Indicator	Indicator		Showing during middle cooling or middle heating test
27	Overcurrent protection of phase current for compressor	P5		OFF 3S and blink 15 times					During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor.
28	Charging malfunction of capacitor	PU			OFF 3S and blink 17 times				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Refer to the part three—charging malfunction analysis of capacitor
29	Malfunction of module temperature sensor circuit	P7			OFF 3S and blink 18 times				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
30	Module high temperature protection	P8			OFF 3S and blink 19 times				During cooling operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	After the complete unit is de- energized for 20mins, check whether the thermal grease on IPM Module of outdoor control panel AP1 is sufficient and whether the radiator is inserted tightly. If its no use, please replace control panel AP1.
31	Overload protection for compressor	НЗ			l	OFF 3S and blink 8 times			During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Wiring terminal OVC-COMP is loosened. In normal state, the resistance for this terminal should be less than 10hm.      Refer to the malfunction analysis (discharge protection, overload)
32	IPM protection	H5			OFF 3S and blink 5 times	OFF 3S and blink 4 times			During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor.
33	Module temperature is too high	H5			1	OFF 3S and blink 10 times				

		Disp	olay Metho	d of Indoo	r Unit	Display I	Method of Unit	Outdoor			
No.	Malfunction Name	Duai-0	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)			Indicator has 3 kinds of display status and during blinking, ON 0.5s and OFF 0.5s  Yellow Red Green			A/C status	Possible Causes	
34	Internal motor (fan motor) do not operate	Н6	OFF 3S and blink 11 times	Indicator	Indicator	Indicator	Indicator	Indicator	Internal fan motor, external fan motor, compressor and electric heater stop operation,guide louver stops at present location.	1. Bad contact of DC motor feedback terminal. 2. Bad contact of DC motor control end. 3. Fan motor is stalling. 4. Motor malfunction. 5. Malfunction of mainboard rev detecting circuit.	
35	Desynchro- nizing of compressor	H7			OFF 3S and blink 7 times				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction	
36	PFC protection	НС			OFF 3S and blink 6 times	OFF 3S and blink 14 times			During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis	
37	Outdoor DC fan motor malfunction	L3	OFF 3S and blink 23 times				OFF 3S and blink 14 times		Outdoor DC fan motor malfunction lead to compressor stop operation,	DC fan motor malfunction or system blocked or the connector loosed	
38	power protection	L9	OFF 3S and blink 20 times			OFF 3S and blink 9 times			compressor stop operation and Outdoor fan motor will stop 30s latter, 3 minutes latter fan motor and compressor will restart	To protect the electronical components when detect high power	
39	Indoor unit and outdoor unit doesnt match	LP	OFF 3S and blink 19 times			OFF 3S and blink 16 times			compressor and Outdoor fan motor cant work	Indoor unit and outdoor unit doesnt match	
40	Failure start- up	LC			OFF 3S and blink 11 times				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis	
41	Normal communica-tion							contino- usly			
42	Defrosting				OFF 3S and blink once (during blinking, ON 10s and OFF 0.5s)	OFF 3S and blink twice			Defrosting will occur in heating mode. Compressor will operate while indoor fan will stop operation.	Its the normal state	

		Disp	olay Method	d of Indooi	r Unit	Display	Method of Unit	Outdoor			
No.	Malfunction Name	Dual-8	lindicator Display (during blinking, ON 0.5s and OFF 0.5s)			Indicator has 3 kinds of display status and during blinking, ON 0.5s and OFF 0.5s  Yellow Red Green			A/C status	Possible Causes	
			l '	Indicator	Indicator	Indicator	Indicator	Indicator			
43	Malfunction of phase current detection circuit for compressor	U1			OFF 3S and blink 13 times				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1	
44	Malfunction of voltage dropping for DC bus-bar	U3			OFF 3S and blink 20 times				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Supply voltage is unstable	
45	Malfunction of complete units current detection	U5		OFF 3S and blink 13 times					During cooling and drying operation, the compressor will stop while indoor fan will operate; During heating operating, the complete unit will stop operation.	Theres circuit malfunction on outdoor units control panel AP1, please replace the outdoor units control panel AP1.	
46	The four-way valve is abnormal	U7		OFF 3S and blink 20 times					If this malfunction occurs during heating operation, the complete unit will stop operation.	1.Supply voltage is lower than AC175V; 2.Wiring terminal 4V is loosened or broken; 3.4V is damaged, please replace 4V.	
47	Frequency limiting (power)						OFF 3S and blink 13 times				
48	Compressor is open-circuited					OFF 3S and blink once					
49	The temperature for turning on the unit is reached						OFF 3S and blink 8 times				
50	Frequency limiting (module temperature)						OFF 3S and blink 11 times				
51	Malfunction of zero-cross detection circuit	U8	OFF 3S and blink 17 times						The complete unit stops	1.Power supply is abnormal;     2.Detection circuit of indoor control mainboard is abnormal.	

If malfunction occurs, corresponding code will display and the unit will resume normal until protection or malfunction disappears.



#### Analysis or processing of some of the malfunction display:

#### 1. Compressor discharge protection

Possible causes: shortage of refrigerant; blockage of air filter; poor ventilation or air flow short pass for condenser; the system has noncondensing gas (such as air, water etc.); blockage of capillary assy (including filter); leakage inside four-way valve causes incorrect operation; malfunction of compressor; malfunction of protection relay; malfunction of discharge sensor; outdoor temperature too high.

Processing method: refer to the malfunction analysis in the above section.

#### 2. Low voltage overcurrent protection

Possi ble cause: Sudden drop of supply voltage.

#### 3. Communication malfunction

Processing method: Check if communication signal cable is connected reliably.

#### 4. Sensor open or short circuit

Processing method: Check whether sensor is normal, connected with the corre sponding position on the controller and if damage of lead wire is found.

#### 5. Compressor over load protection

Possible causes: insufficient or too much refrigrant; blockage of capillary and increase of suction temp.; improper running of compressor, burning in or stuck of bearing, damage of discharge valve; malfunction of protector.

Processing method: adjust refrigerant amount; replace the capillary; replace the compressor; use universal meter to check if the contactor of compress or is fine when it is not overheated, if not replace the protector.

#### 6. System malfunction

i.e.overload protection. When tube temperature (Check the temperature of outdoor heat exchanger when cooling and check the temperature of indoor heat exchanger when heating) is too high, protection will be activated.

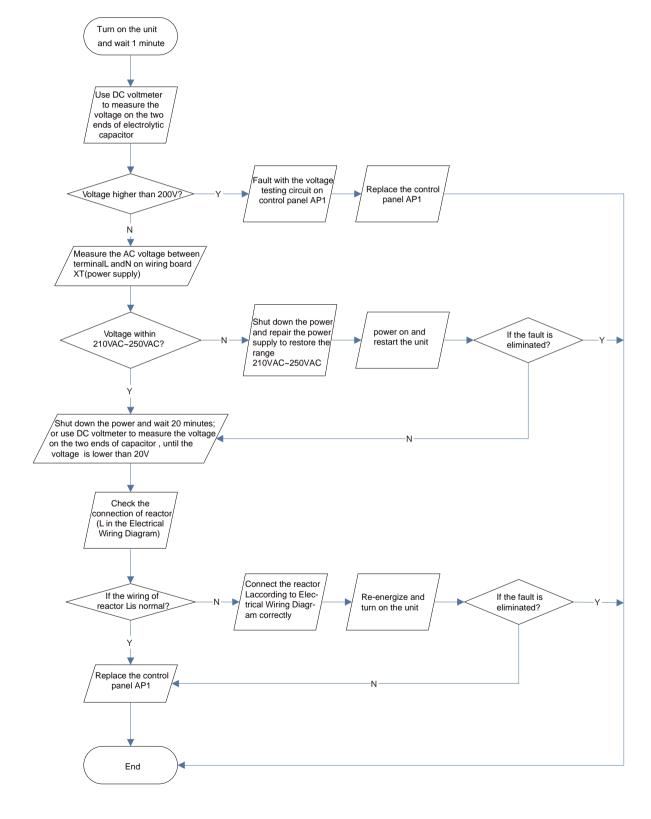
Possi ble causes: Outdoor temperature is too high when cooling; insufficient outdoor air circulation; refrigerant flow malfunction. please refer to the malfunction analysis in the previous section for handling method .

#### 7. IPM module protection

Processing method:Once the module malfunction happens, if it persists for a long time and can not be selfcanceled, cut off the power and turn off the unit, and then re-energize the unit again after about 10 min. After repeating the procedure for sever times, if the malfunction still exists, replace the module.

### 9.2 Troubleshooting for Main Malfunction

- (1) Capacitor charge fault (Fault with outdoor unit) (AP1 below refers to the outdoor control panel)
  Main Check Points:
- •Use AC voltmeter to check if the voltage between terminal L and N on the wiring board is within 210VAC~240VAC.
- •Is the reactor (L) correctly connected? Is the connection loose or fallen? Is the reactor (L) damaged? Fault diagnosis process:

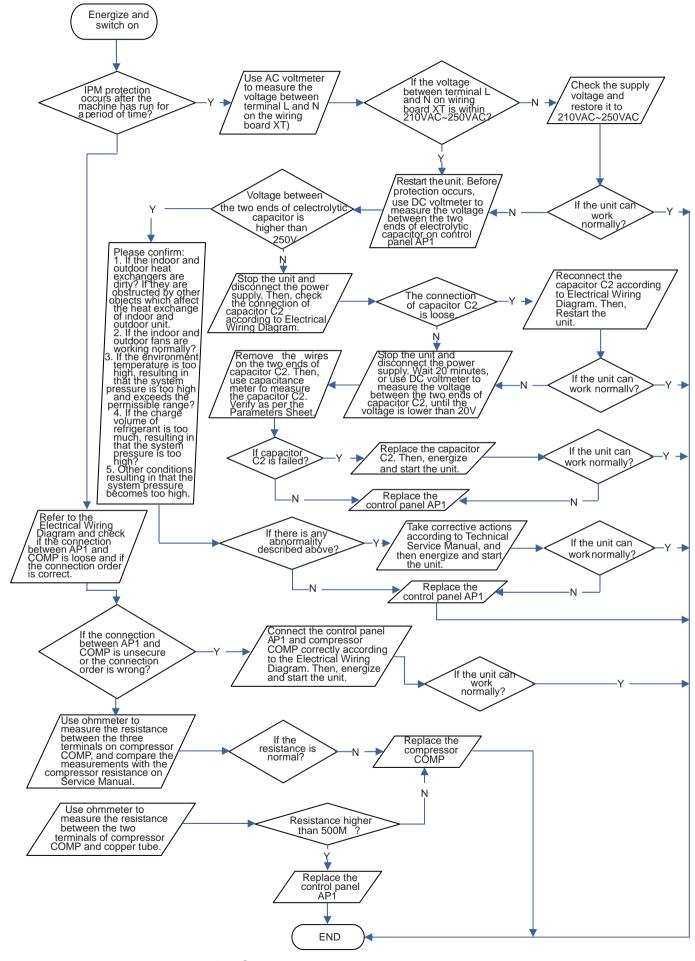


## (2) IPM Protection, Out-of-step Fault, Compressor Phase Overcurrent (AP1 below refers to the outdoor control panel)

Main check points:

- •Is the connection between control panel AP1 and compressor COMP secure? Loose? Is the connection in correct order?
- •Is the voltage input of the machine within normal range? (Use AC voltmeter to measure the voltage between terminal L and N on the wiring board XT)
- •Is the compressor coil resistance normal? Is the insulation of compressor coil against the copper tube in good condition?
- •Is the working load of the machine too high? Is the radiation good?
- •Is the charge volume of refrigerant correct?

Fault diagnosis process:

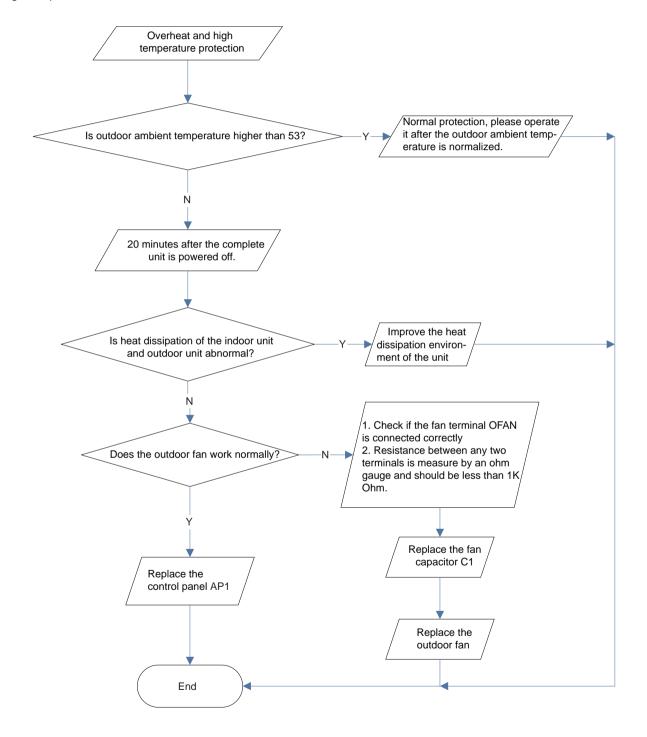


## (3) High temperature and overload protection diagnosis (AP1 hereinafter refers to the control board of the outdoor unit)

Mainly detect:

- •Is outdoor ambient temperature in normal range?
- Are the outdoor and indoor fans operating normally?
- •Is the heat dissipation environment inside and outside the unit good?

Fault diagnosis process:

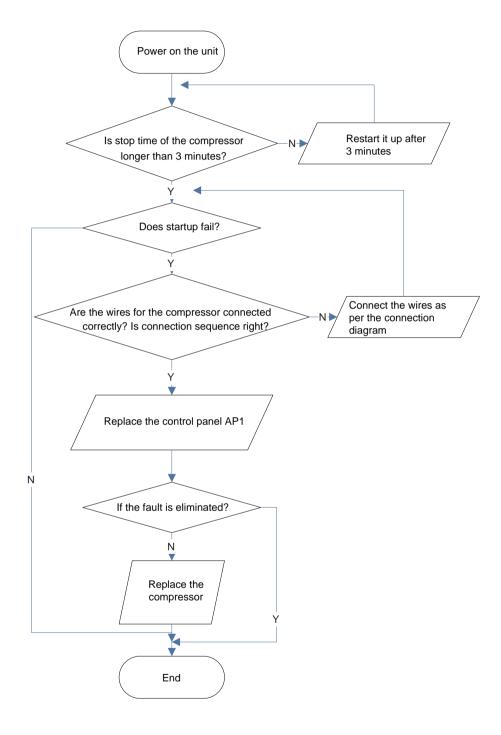


#### (4) Start-up failure (following AP1 for outdoor unit control board)

Mainly detect:

- •Whether the compressor wiring is connected correct?
- •Is compressor broken?
- •Is time for compressor stopping enough?

Fault diagnosis process:

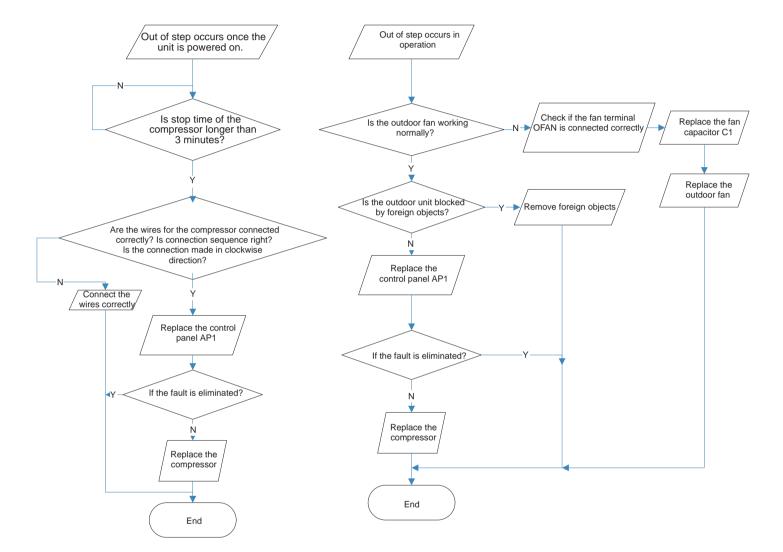


### (5) Out of step diagnosis for the compressor (AP1 hereinafter refers to the control board of the outdoor unit)

Mainly detect:

- •Is the system pressure too high?
- •Is the input voltage too low?

Fault diagnosis process:

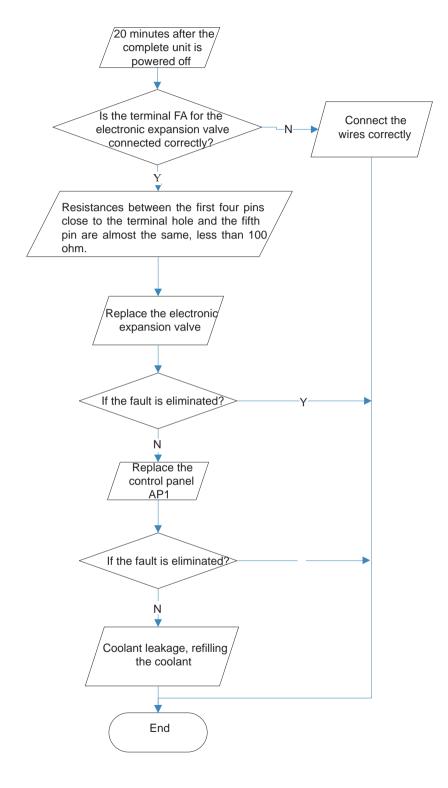


### (6) Overload and air exhaust malfunction diagnosis (following AP1 for outdoor unit control board)

Mainly detect:

- •Is the PMV connected well or not? Is PMV damaged?
- •Is refrigerant leaked?

Fault diagnosis process:

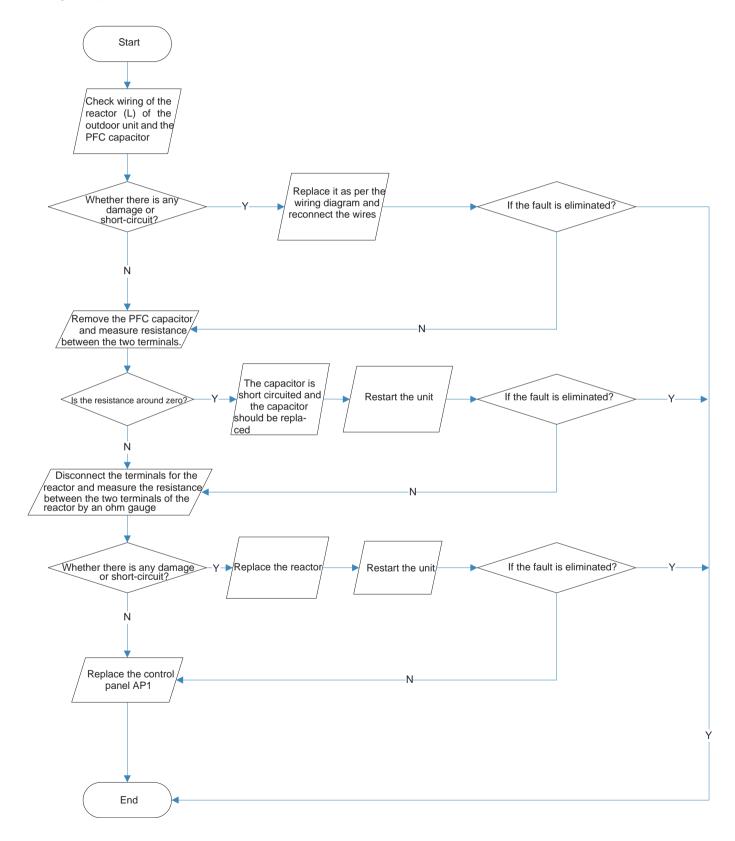


## (7) Power factor correct or (PFC) fault (a fault of outdoor unit) (AP1 hereinafter refers to the control board of the outdoor unit)

Mainly detect:

 $\bullet \mbox{Check}$  if the reactor (L) of the outdoor unit and the PFC capacitor are broken

Fault diagnosis process:

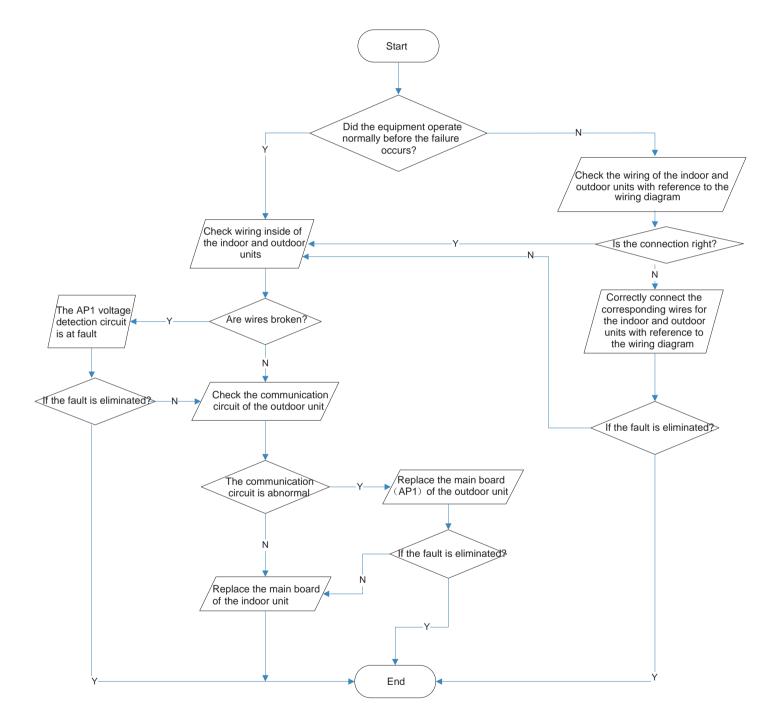


#### (8) Communication malfunction: (following AP1 for outdoor unit control board)

Mainly detect

- •Is there any damage for the indoor unit mainboard communication circuit? Is communication circuit damaged?
- •Detect the indoor and outdoor units connection wire and indoor and outdoor units inside wiring is connect well or not, if is there any damage?

Fault diagnosis process:



#### (9) . Malfunction of Temperature Sensor F1, F2

Main detection points:

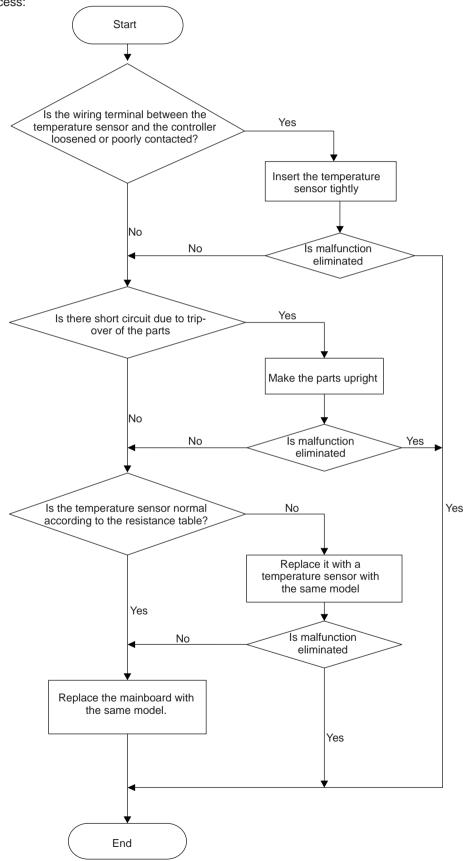
Is the wiring terminal between the temperature sensor and the controller loosened or poorly contacted?

Is there short circuit due to trip-over of the parts?

Is the temperature sensor broken?

Is mainboard broken?

Malfunction diagnosis process:



#### (10) . Malfunction of Blocked Protection of IDU Fan Motor H6

Main detection points:

- SmoothlyIs the control terminal of PG motor connected tightly?
- SmoothlyIs the feedback interface of PG motor connected tightly?
- The fan motor can't operate?
- The motor is broken?
- Detectioncircuit of the mainboard is defined abnormal?

Malfunction diagnosis process:

